Federal and State Policy Waivers: COVID-19

Last Updated: May 8, 2020/3:00PM ET

Disclaimer: This document provides a summary of selected waivers and actions being taken during the COVID-19 emergency period. For a comprehensive list of all information relating to COVID-19, please refer to CMS updates located at https://www.cms.gov/newsroom
## Highlights as of May 8, 2020

### What We’re Hearing

- CMS announced an independent Commission that will conduct a comprehensive assessment of nursing homes’ response to COVID-19 to help guide immediate and future responses
- CMS is suspending Advance Payment Program to Part B suppliers and reevaluating Accelerated Payment Program to Part A providers, effective immediately
- CMS will temporarily hold constant the inspection domain of the Nursing Home Five Star Quality Rating System due to the prioritization and suspension of certain surveys
- CMS will publish state and national nursing home staffing information to help identify facility needs

### Medicare FFS Updates

- **Expansion of COVID-19 Testing:** Medicare will increase payment for certain lab tests to increase COVID-19 testing capacity and provide faster results
- **Maximizing Frontline Workforces:** CMS issued additional waivers that reduced supervision and certification requirements for clinicians to address staffing needs
- **Reimbursement:** CMS has issued several blanket waivers that reduce requirements for PAC reimbursement in an effort to expand system capacity

### Medicaid Updates

- **Medicaid 1135 Waivers:** CMS approved flexibility for 50 states and 4 territories to implement core program flexibilities
- **1915(c) Appendix K:** CMS approved home and community based (HCBS) flexibility for 36 states and DC
- **Medicaid State Plan Amendments:** CMS approved amendments to Medicaid State Plans for 18 states and 2 territories during the emergency period

### Medicare Advantage (MA) Updates

- **MA organizations may provide smartphones and/or tablets as a supplemental benefit for primarily health related purposes only** to aid in provision of telehealth or remote access technology services
- **CMS will allow MA organizations to make mid-year benefit enhancements that address COVID-19-related issues and needs**
- **MA organizations may waive or relax prior authorization requirements to increase access to services**
# New Flexibilities To Increase PAC System Efficiency

<table>
<thead>
<tr>
<th>Pre-Acute</th>
<th>Acute/Inpatient</th>
<th>Post-Acute</th>
<th>Monitoring</th>
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<tbody>
<tr>
<td>Telehealth access and coverage expansion</td>
<td>SNF: 3-day inpatient waiver and coverage renewal</td>
<td>IRF, LTCH: Reduced reimbursement requirements</td>
<td>Telehealth access and coverage expansion</td>
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<td>Lift of 2% payment reduction</td>
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<td>HHA, IRF, LTCH, SNF: Expanded access to Accelerated and Advance Payment Program</td>
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<td><strong>Medicare FFS</strong></td>
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<td>CMS advice: Waive or reduce cost sharing for beneficiaries impacted by emergency</td>
<td>CMS advice: Relax prior authorization requirements related to COVID-19</td>
<td>CMS advice: Waive or reduce cost sharing of COVID-19 testing and services</td>
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<td>CMS approved 1135 Waiver Flexibilities for 50 states and 4 territories</td>
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<td>CMS approved Medicaid State Plan Amendments for 18 states and 2 territories</td>
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### CMS Advice:
- Waive or reduce cost sharing for beneficiaries impacted by emergency
- Relax prior authorization requirements related to COVID-19
- Waive or reduce cost sharing of COVID-19 testing and services
- Telehealth expansion
- Lift of 2% payment reduction

### CMS Approvals:
- 1135 Waiver Flexibilities for 50 states and 4 territories
- 1915(c) Appendix K for 36 states and DC
- Medicaid State Plan Amendments for 18 states and 2 territories
Federal Waivers
# Federal Waivers in CARES Act Focused on PAC Providers

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
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<tbody>
<tr>
<td>3703 – Increasing Medicare Telehealth Flexibilities during Emergency Period</td>
<td>• Removes the requirement that telehealth services must be delivered by a provider that has seen the patient within the past three years, thus enabling a broader range of providers to deliver these services</td>
</tr>
<tr>
<td>3706 – Use of Telehealth to Conduct Face-to-Face Encounter Prior to Recertification of Eligibility for Hospice Care during Emergency Period</td>
<td>• Permits hospice physicians and nurse practitioners to utilize telehealth to fulfill the face-to-face encounter requirement for hospice recertifications</td>
</tr>
<tr>
<td>3707 – Encouraging Use of Telecommunications Systems for Home Health Services Furnished during Emergency Period</td>
<td>• Encourages the use of telehealth technology, including remote patient monitoring, for home health services that are consistent with the patient’s plan of care</td>
</tr>
<tr>
<td>3708 – Improving Care Planning for Medicare Home Health Services</td>
<td>• Allows physician assistants, nurse practitioners, and other providers to certify and order home health services for individuals, as opposed to only the physician having the authority to do so, for the 6-month period following the enactment</td>
</tr>
<tr>
<td>3711 – Increasing Access to Post-Acute Care during Emergency Period</td>
<td>• Increases access to alternative PAC settings by temporarily waiving the requirements that patients at an IRF must receive at least 15 hours of therapy per week and the LTCH 50% rule, thus allowing LTCHs to maintain their LTCH designation even if more than 50% of cases are less intensive • Temporarily pauses the LTCH site-neutral payment methodology</td>
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## Other Medicare and Medicaid Provisions Affecting PAC Providers in CARES Act

<table>
<thead>
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| 3709 – *Adjustment of Sequestration* | • Lifts the Medicare sequester, a mandatory 2% payment reduction, from May 1 through December 31, 2020 to increase payments to health care providers in Medicare  
• Extends the Medicare sequester through 2030 instead of the currently stated 2029 |
| 3715 – *Providing Home and Community-based Services in Acute Care Hospitals* | • Permits state Medicaid programs to pay for direct support professionals to provide home and community-based care to hospitalized patients, thus aiming to transition the patient out of the hospital and into a home and community-based setting as soon as possible |
| 3811 – *Extension of the Money Follows the Person Rebalancing Demonstration Program* | • Provides additional funding and extends the Money Follows the Person demonstration, a program that helps individuals transition from an institutional care setting to a home and community-based setting, through November 30, 2020 |
| 3812 – *Extension of Spousal Impoverishment Protections* | • Extends the Medicaid Spousal Impoverishment Protections program, a program that helps a spouse of an individual who qualifies for nursing home care to live at home in the community, through November 30, 2020 instead of the original end of May 22, 2020 |

CMS Has Issued Blanket Medicare Waivers and Regulatory Changes That Alter SNF Requirements

<table>
<thead>
<tr>
<th>PAC Setting</th>
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| Skilled Nursing Facilities (SNF) / Nursing Facilities (NF) | - Permits Medicare to pay for SNF coverage without a 3-day inpatient hospital stay for beneficiaries who are dislocated or affected by the emergency  
- Grants renewed SNF coverage (up to an additional 100 days) for beneficiaries who had either begun or were in the process of ending their spell of illness by removing the requirement of 60+ days of custodial care at a noninstitutional setting in order for these beneficiaries to start a new benefit period  
- Relaxes timeframe requirements for Minimum Data Set assessments and transmission  
- Allows non-SNF buildings to be temporarily certified as and available for use by a SNF to isolate but continue to care for COVID-19 positive residents. Certain conditions of participation and certification requirements will be waived if need to quickly stand up a temporary NF  
- Permits rooms in a facility not normally used as a resident’s room, such as dining rooms and conference rooms, to be used to accommodate beds and residents to provide surge capacity. Must be consistent with state’s emergency preparedness or pandemic plan, or as directed by the local/state health department  
- Relaxes requirements for submission of staffing data through the Payroll-Based Journal system  
- Allows SNFs to suspend Pre-Admission Screening and Annual Resident Review assessments for new residents for 30 days. After 30 days, newly admitted patients with a mental illness or intellectual disability should receive assessment as soon as resources are available  
- Grants physicians the ability to delegate any tasks to a physician assistant, nurse practitioner, or clinical nurse specialist. All delegated tasks must continue to be under physician supervision.  
- Permits physicians to delegate any required physician visit to a nurse practitioner, physician assistant, or clinical nurse specialist (must be licensed and working within state scope). |

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- Permits facility to restrict residents from organizing and participating in in-person resident group meetings  
- Waives requirement that SNF/NF cannot employ anyone for >4 months unless individual meets specific training and certification requirements. Upholds requirements that facility should only employ nurse aides on a full-time basis for >4 months if individual is competent to provide nursing services and that facility should ensure nurse aides can demonstrate competency in skills necessary to care for residents’ needs  
- Waives requirements for facility to provide for a resident to share room with roommate of choice, provide notice and rationale for changing resident’s room, and provide for a resident’s refusal to transfer to another room in facility  
- Allows facility to transfer or discharge residents to another facility solely for the following reasons:  
  1. Transferring residents with symptoms of respiratory infection or confirmed COVID-19 diagnosis to another facility that agrees to accept and care for resident  
  2. Transferring residents without symptoms of respiratory infection or confirmed to not have COVID-19 to another facility that agrees to accept and care for residents to prevent them from acquiring COVID-19  
  3. Transferring residents without symptoms of respiratory infection to another facility that agrees to accept resident to observe for any signs/symptoms of respiratory infection over 14 days  
    - Receiving facility must provide writing or verbal confirmation that it will accept the resident and review/use care plans from transferring facility but make any necessary adjustments |

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| Skilled Nursing Facilities (SNF) / Nursing Facilities (NF) | - Permits facility to restrict residents from organizing and participating in in-person resident group meetings  
- CMS is narrowing scope of QAPI program by modifying requirements to ensure SNFs focus on infection control and care delivery elements most associated with COVID-19  
- Deadline for nursing assistant to complete at least 12 hours of annual in-service training is postponed until the end of the first full quarter after PHE declaration ends  
- In order to expedite discharge and relocation of residents, CMS is waiving discharge planning requirement that LTC facilities must assist residents and their reps in selecting a PAC provider using data. All other discharge planning requirements are still in place.  
- CMS modifying timeframe requirements to grant LTC facilities 10 working days to provide a resident a copy of their records (when requested) instead of 2 working days  
- CMS waiving specific physical environment requirements to reduce disruption of care and potential exposure/transmission of COVID-19:  
  - Permitting facilities to adjust scheduled inspection, testing, and maintenance frequencies and activities for facility and medical equipment. Inspection, testing, and maintenance must continue for sprinkler system, fire extinguishers, elevators, emergency generator, and construction areas  
  - Permitting providers to utilize spaces not normally deemed appropriate for patient care for temporary patient care or quarantine, including in sleeping rooms lacking an outside window and door |

# CMS Has Issued Blanket Medicare Waivers and Regulatory Changes That Alter HHA Requirements

<table>
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<tr>
<th>PAC Setting</th>
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</table>
| Home Health Agencies (HHA) | • Waives 42 CFR 484.20(c)(1) to relax timeframe requirements related to OASIS Transmission  
• Allows MACs to extend the auto-cancellation date of Requests for Anticipated Payment (RAPs) (requests that grant 60% of the episode payment upfront to provider) to ensure the correct processing of home health emergency-related claims  
• Modifies the “homebound” requirement to permit patient to qualify for Medicare Home Health Benefit if requires skilled services and a physician determines they should not leave home due to a medical contraindication or COVID-19 symptoms  
• Waives requirement for nurse or other professional to conduct onsite visit every 2 weeks to evaluate if aides are providing care consistent with care plan  
• Uses enforcement discretion to allow NP, CNS, and PAs to order HH, create and review care plan, and certify HH eligibility  
• Allows occupational therapists to perform initial and comprehensive assessments for all therapy patients, regardless of if occupational therapy is service that establishes home health care eligibility. Therapists must work within their state’s practice laws and have a RN or other professional complete assessment sections that are beyond their scope.  
• Deadline for HH aide to complete at least 12 hours of annual in-service training is postponed until the end of the first full quarter after PHE declaration ends  
• CMS is waiving discharge planning requirement that HHAs must assist patients and their caregivers in selecting a PAC provider by using and sharing data. All other discharge planning requirements should be maintained  
• CMS is modifying timeframe requirements to grant HHAs 10 business days to provide patient a copy of their medical records (when requested) instead of 4 business days  
• Deadline for HH RN/PT/OT/SLP to make annual onsite supervisory visit for each HH aide providing services is postponed until 60 days after the PHE declaration ends  
• CMS is narrowing scope of QAPI program by modifying requirements to ensure HHAs focus on infection control and care delivery elements most associated with COVID-19  |
CMS Has Issued Blanket Medicare Waivers and Regulatory Changes That Alter Hospice Requirements

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| Hospice     | • Waives requirement for nurses or other professionals to conduct onsite visit every 2 weeks to evaluate if aides are providing care consistent with care plan  
• Waives requirement that hospices must use volunteers, including to provide at least 5% of patient care hours  
• Extends timeframe for updates to comprehensive assessments from 15 to 21 days  
• Waives requirement to provide certain non-core services such as physical therapy, occupational therapy, and speech-language pathology  
• Waives requirement that hospice aides receive 12 hours of in-service training in a 12-month period  
• Deadline for hospice staff to complete required annual in-service training and education programs is postponed until the end of the first full quarter after PHE declaration ends  
• Deadline for hospice RN to make annual onsite supervisory visit for each hospice aide providing services is postponed until 60 days after the PHE declaration ends  
• CMS is narrowing scope of QAPI program by modifying requirements to ensure hospices focus on infection control and care delivery elements most associated with COVID-19  
• CMS waiving specific physical environment requirements (for inpatient hospices) to reduce disruption of care and potential exposure/transmission of COVID-19:  
  • Permitting facilities to adjust scheduled inspection, testing, and maintenance frequencies and activities for facility and medical equipment. Inspection, testing, and maintenance must continue for sprinkler system, fire extinguishers, elevators, emergency generator, and construction areas  
  • Permitting providers to utilize spaces not normally deemed appropriate for patient care for temporary patient care or quarantine, including in sleeping rooms lacking an outside window and door |

Sources:  
### CMS Has Issued Blanket Medicare Waivers and Regulatory Changes That Alter LTCH Requirements

<table>
<thead>
<tr>
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<tr>
<td>Long-Term Care Hospitals (LTCH)</td>
<td>• Excludes patient stays that do not meet the 25-day average length of stay requirement for LTCHs that admit or discharge patients in order to meet the demand of the emergency, and enables these LTCHS to still be paid as LTCHs</td>
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<td>• LTCH cases admitted during the emergency period will be counted as discharges and paid the LTCH PPS standard Federal rate.</td>
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<td>• All LTCH cases admitted during the emergency period will be paid the relatively higher LTCH PPS standard Federal rate. Claims received January 27 through April 20, 2020 will be reprocessed to reflect this adjusted rate.</td>
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CMS Has Issued Blanket Medicare Waivers and Regulatory Changes That Alter IRF Requirements

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<tr>
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| Inpatient Rehabilitation Facilities (IRF) | • Allows IRFs to exclude patients from their population when calculating the 60% threshold requirement (each IRF must discharge at least 60% of its patients with 1 of 13 qualifying conditions) to receive payment as an IRF if patients are admitted as a response to the emergency (rule applies to both facilities that are classified as IRFs and those that are attempting to obtain classification)  
• Removes requirement that physicians must conduct and document post admission evaluations for admitted Medicare patients  
• Permits freestanding IRFs to work with acute care hospitals under arrangements to provide surge capacity  
• Grants flexibility if IRFs are having difficulty conducting the required intensive rehabilitation therapy program due to disrupted staffing shifts |

Survey and Certification in PAC

• CMS has developed a three-pronged survey approach during a three-week period of 3/20/20 – 4/11/20:

  1. Respond to Immediate Jeopardy investigations that pose imminent threat to patient health and safety
  2. Work with CDC to identify areas at risk of COVID-19 spread to ensure providers are compliant with infection control requirements
  3. Roll out a voluntary self-assessment infection control tool to providers

• CMS urges PAC facilities to use the self-assessment tool to ensure they are prepared to prevent the spread of COVID-19

• Facilities will be expected to take corrective actions to close any gaps identified in the survey inspection process

• Standard inspections of PAC facilities and revisit inspections not associated with Immediate Jeopardy will not be conducted during the emergency period

• CMS is suspending enforcement actions for penalties (outside of Immediate Jeopardy) due to lack of revisits to verify compliance

CMS Expanded Access to Telehealth Services with 1135 Waiver

- Medicare will pay for telehealth visits occurring all over the country, instead of limiting to beneficiaries living in rural locations
- Beneficiaries may receive telehealth visits in any healthcare facility and in their home, thus removing the “originating site” limitations
- Telehealth visits will be reimbursed at the same rate as in-person visits
- Waives requirement that beneficiary must have a prior established relationship with the practitioner who is providing the telehealth services
- Providers may reduce or waive cost-sharing for telehealth visits
- CMS will pay for >80 additional services delivered via telehealth including ED visits and home visits (see next slide for CPT codes)
- Removed limitations for number of times that subsequent inpatient visits, subsequent SNF visits, and critical care consults can be provided via telehealth
- Expanded types of health care professionals that can provide and receive payment for telehealth services to include all who are eligible to bill Medicare for their professional services, including PTs, OTs, and SLPs
- Permitting use of audio-only equipment to provide telephone evaluation and management services, behavioral health counseling, and educational services

# Telehealth CPT Codes

- Following additional services can be provided via telehealth to any new or established Medicare beneficiary during the emergency period:

<table>
<thead>
<tr>
<th>Service</th>
<th>CPT Codes</th>
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<tbody>
<tr>
<td>Emergency Department Visits, Levels 1-5</td>
<td>99281-99285</td>
</tr>
<tr>
<td>Initial and Subsequent Observation and Observation Discharge Day</td>
<td>99217-99220; 99224-99226; 99234-99236</td>
</tr>
<tr>
<td>Management</td>
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<tr>
<td>Initial hospital care and hospital discharge day management</td>
<td>99221-99223; 99238-99239</td>
</tr>
<tr>
<td>Initial nursing facility visits, All levels (Low, Moderate, and High</td>
<td>99304-99306; 99315-99316</td>
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<tr>
<td>Complexity) and nursing facility discharge day management</td>
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<tr>
<td>Critical Care Services</td>
<td>99291-99292</td>
</tr>
<tr>
<td>Domiciliary, Rest Home, or Custodial Care services</td>
<td>99327-99328; 99334-99337</td>
</tr>
<tr>
<td>Home Visits, New and Established Patient, All levels</td>
<td>99341-99345; 99347-99350</td>
</tr>
<tr>
<td>Inpatient Neonatal and Pediatric Critical Care, Initial and Subsequent</td>
<td>99468-99473; 99475-99476</td>
</tr>
<tr>
<td>Initial and Continuing Intensive Care Services</td>
<td>99477-994780</td>
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<tr>
<td>Care Planning for Patients with Cognitive Impairment</td>
<td>99483</td>
</tr>
<tr>
<td>Psychological and Neuropsychological Testing</td>
<td>96130-96133; 96136-96139</td>
</tr>
<tr>
<td>Therapy Services, Physical and Occupational Therapy, All levels</td>
<td>97161-97168; 97110, 97112, 97116, 97535,</td>
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<td>97750, 97755, 97760, 97761, 92521-92524,</td>
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<td>92507</td>
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<tr>
<td>Radiation Treatment Management Services</td>
<td>77427</td>
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Complete list of covered telehealth services and corresponding CPT codes during the emergency period can be found here: [https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes](https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes)

Telehealth and PAC

• PAC providers may use telehealth to fulfill face-to-face visit requirements for patients in HH, hospice, SNF, and IRF

Home Health Agencies
• HHAs can provide services via telehealth if services are included in care plan and if services do not replace any required in-person visits in care plan

Hospice
• Providers can deliver routine home care via telehealth if feasible and appropriate

Skilled Nursing Facilities
• CMS will pay for initial nursing facility and discharge visits delivered via telehealth

Inpatient Rehabilitation Facilities
• Telehealth may be used to fulfill the requirement for physicians to conduct the required face to-face visits at least 3 days a week

Expansion of Accelerated and Advance Payment Program

• Expanded to a broader group of Medicare Part A providers and Part B suppliers during the emergency period

• Eligibility requirements for Medicare providers and suppliers include having billed Medicare for claims within past 180 days and to be in good standing

• Qualified providers/suppliers must submit a request to the MAC and payments should be issued within 7 calendar days of request

• Payment amounts differ by provider type – most will be able to request up to 100% for a 3-month period, while specific types of hospitals may request for a 6-month period

• Repayment period is extended to begin 120 days after payment is issued, and timeline varies by provider type

• As of April 26, CMS approved over 21,000 applications totaling $59.6 billion in payments to Part A providers and approved almost 24,000 applications advancing $40.4 billion in payments to Part B suppliers

• As of April 26, CMS will not be accepting any new applications for the Advance Payment Program, and CMS will be reevaluating all pending and new applications for Accelerated Payments

CMS Relaxes Requirements for Hospitals

Hospital Discharge Planning

• CMS waived requirement that a hospital must:
  – inform patient of all PAC facilities available to the patient in the geographic area
  – inform patient of freedom to choose among post-discharge providers/suppliers
  – identify the PAC facilities that have disclosable financial interest in hospital

• Applies to patients discharged home and referred for HHA services, transferred to SNF for post-hospital services, or transferred to IRF or LTCH for specialized hospital services

• Hospitals will discharge patients to available PAC facilities instead of providing a comprehensive list of all available facilities and giving patient the option to choose

• Hospitals, psychiatric hospitals, and critical access hospitals must assist patients in selecting a PAC provider by using and sharing data such as HHA, SNF, IRF, and LTCH quality measures and resource use measures (if relevant and applicable)

• CMS is maintaining discharge planning requirements to ensure patient is discharged to appropriate setting with necessary medical information and goals of care

Alternative Locations for Care during Hospital Surges

• Permits non-hospital buildings/space to be used for patient care, screening, and quarantine sites as long as location is approved by the state and consistent with state’s emergency preparedness or pandemic plan

CMS Offers Flexibilities with Medicare Provider Enrollment

• Toll-free hotlines established for all providers and Part A certified providers/suppliers establishing isolation facilities to enroll and receive temporary Medicare billing privileges
• Waives application fee, fingerprint-based criminal background check, and site visit components of screening requirements
• Postpones all revalidation actions
• Allows licensed providers to render services outside of their state of enrollment
• Expedites any pending or new applications from providers
• Allows providers to render telehealth services from their home without reporting their home address on their Medicare enrollment while continuing to bill from their currently enrolled location
• Allows opted-out practitioners to terminate their opt-out status early and enroll in Medicare to provide care to more patients

CMS Granted Extensions for Medicare Appeals

- Review entities can grant extensions for filing an appeal in FFS, MA, and Part D
- Waived timeliness requirements for requests that require additional information to adjudicate the appeal
- Granted permission to review entities to:
  - Process appeals with incomplete Appointment of Representation forms – communication will only be sent to the beneficiary
  - Process requests for appeal that don’t meet the required elements using information that is available
  - Utilize all flexibilities available in the appeal process as if good cause requirements are satisfied

CMS Granted Flexibility with Cost Reporting

- Delayed the filing deadline of cost report due dates for the following fiscal year end (FYE) dates:
  - Extended cost report due dates for October and November FYEs will be 6/30/2020
  - Extended cost report due date for FYE 12/31/2019 will be 7/31/2020

Source: CMS Fact Sheets by Provider Type
CMS Expanded Coverage of Ambulance Transport Destinations

• During emergency period, Medicare will cover ambulance transport to any destination that is equipped to treat patient consistent with EMS protocols
• Applies to medically necessary ground ambulance transport
• Covered destinations include:
  – alternative sites determined to be part of a hospital, CAH, or SNF
  – community mental health centers
  – FQHCs
  – physician offices
  – urgent care facilities
  – ASCs
  – beneficiary’s home (if discharged from hospital to home to be under quarantine)

CMS Extends Timelines in Interoperability and Patient Access Final Rule

- CMS is granting flexibilities to hospitals by extending the implementation timeline for the admission, discharge, and transfer notification Conditions of Participation by six months.
- CMS will not enforce the Patient Access and Provider Directory API requirements for Medicare Advantage, Medicaid, and CHIP until July 1, 2021 – 6 months after their effective date.
Federal Flexibilities for Medicare Advantage Plans

- CMS advised that Medicare Advantage Plans may implement the following changes during the emergency period:
  - Waive or reduce cost-sharing for beneficiaries impacted by emergency
  - Waive or reduce cost-sharing for COVID-19 lab tests, treatments, or services delivered via telehealth
  - Expand coverage of telehealth benefits
  - Waive prior authorizations requirements for services or tests related to COVID-19
  - Waive prescription refill limits to ensure pharmacy access
  - Relax restrictions on home or mail delivery of prescription drugs

- CMS is pausing many standard medical review activities, including prior authorization, and reprioritizing audits
- CMS is relaxing many star rating measure requirements, including removing the requirements to submit HEDIS and CAHPS measures
- Medicare Advantage organizations may submit diagnoses for risk adjustment that are from telehealth visits if meet risk adjustment eligibility criteria

Continued Federal Flexibilities for Medicare Advantage Plans

- CMS is permitting MA organizations to make mid-year benefit enhancements that address COVID-19-related issues and needs (i.e., adding coverage for meal delivery or medical transportation services)
- MA organizations operating a Special Needs Plan are granted flexibilities in fulfilling requirements included in their Model of Care
- CMS is relaxing the involuntary disenrollment timeline for:
  - Temporary absence, thus allowing MA enrollees to remain enrolled while temporarily absent from plan service area for longer than 6 months
  - Enrollees who are losing special needs status and cannot recertify SNP eligibility in their plan’s approved timeline
- MA organizations permitted to waive or relax prior authorization requirements to increase access to services
- MA organizations may provide smartphones and/or tablets as a supplemental benefit for *primarily health related purposes only* to aid in provision of telehealth or remote access technology services

Federal Actions: Medicaid

- CMS is allowing states to waive certain Medicaid authorities including:
  - Waive prior authorization requirements in FFS programs
  - Allow for out-of-state providers to provide care
  - Suspend certain provider enrollment and revalidation requirements
  - Suspend pre-admission and annual screenings for nursing homes
  - Expand provider qualifications/ increase provider pool
  - Permit payment to HCBS providers when an individual is in a short-term hospital or institutional stay
  - Increase HCBS waiver participants
  - Expand self-direction
  - Allow non-physician practitioners to order home health services and equipment
State Actions
## State Actions: Medicaid 1135 Waivers, 1915(c) Appendix K, State Plan Amendments

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Implementing Full Scope of State Requests

• CMS notes it will work with states separately on requests that exceed the core 1135 provisions (e.g., food, housing)

• CMS is reminding states they can leverage blanket authority to deploy provider flexibilities. Examples include:
  – SNF 3-day waiver
  – SNF new benefit period without completion of 60-day break
  – IRF 60% waiver
  – LTACH exclusion of emergency patients from 25-day calculation
  – HHA relief on OASIS submissions
Medicaid 1135 Waivers
State Actions: Medicaid 1135 Waivers

Previously Profiled

• **Original 1135 waivers** previously approved by CMS: AK, AL, AR, AZ, CA, CNMI*, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, ND, NE, NH, NJ, NM, NC, NV, NY, OH, OK, OR, PA, PR*, RI, SC, SD, TN, TX, VA, VI* VT, WA, WI, WV, WY

Status Update

• **Second request for 1135 waiver modification approved in** AR, AZ, IA, MD, NY, WA

*Note: US Territories not shown on map

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<tr>
<th>Summary of Key Attributes of 1135 Waiver Request Approvals</th>
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<tr>
<td><strong>Suspend PASRR</strong></td>
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<tr>
<td>- Waives level 1 and level 2 assessments for 30 days</td>
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<td>- Treats new admissions like exempted hospital discharges</td>
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<td><strong>Suspend FFS PA</strong></td>
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<td>- Allows waiver or modification of prior authorization for FFS State Plan benefits, up to 180 days</td>
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<tr>
<td><strong>Extend Existing FFS PA</strong></td>
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<td>- Allows previously-approved services to continue with new/renewed prior authorization</td>
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<td><strong>Modify State Fair Hearing Timeline</strong></td>
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<td>- Allows delay for scheduling fair hearings and issuing fair hearing decisions</td>
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<td>- Allows managed care enrollees to proceed directly to state fair hearing</td>
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<td>- Allows enrollees an additional 120 days to request fair hearing</td>
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<td><strong>Relax Provider Enrollment</strong></td>
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<td>- Allows for out-of-state providers and states can rely on other states’ Medicaid and/or Medicare screening</td>
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<td>- Certain screening requirements for non-Medicaid/non-Medicare providers are waived</td>
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<td><strong>Allow Alternative Settings</strong></td>
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<td>- Allows facilities to be fully reimbursed during emergency evacuation to an unlicensed facility (e.g., temp shelter)</td>
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<td><strong>Relax Public Notice Requirement</strong></td>
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<tr>
<td>- Waives State Plan Amendment (SPA) public notification requirements for COVID-19 actions</td>
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<td>- Allows states to shorten their tribal consultation timeframe</td>
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## Summary of Medicaid 1135 Waiver Approvals

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*Note: U.S. territories included in this summary

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## Summary of Attributes of Second 1135 Waiver Request Approvals

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| **Waive HCBS Setting Requirements** | - Allows HCBS waivers to be provided in settings that have not been determined to meet the home and community-based settings criteria  
- Applies to circumstances where an individual requires relocation to ensure continuation of services |
| **Waive Signatures Requirement for Person-Centered Service Plan** | - Waives requirement for written consent from beneficiary and the providers responsive for implementation of a person-centered service plan  
- Allows verbal consent as an alternate |
| **Allow PCS Payment to Legally Responsible Adults** | - Allows payment for personal care services rendered by a legally responsible individual (which may include legally responsible family caregivers)  
- State must make a reasonable assessment that caregiver is capable of rendering services |
| **Waive Conflict of Interest Requirements** | - Allows state to temporarily authorize reimbursement for HCBS provided by an entity that also provides case management services and/or is responsible for development of person-centered service plan |
| **Modify Deadline for Initial Assessments and Reassessments** | - Allows state to modify deadline for conducting initial evaluation of eligibility and initial assessment of need to establish a care plan  
- Allows state to modify deadline for annual redetermination of eligibility and annual reassessment of need |

## Summary of Medicaid 1135 Waiver Second Request Approvals

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<th>State</th>
<th>Waive HCBS Setting Requirements</th>
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<th>Allow PCS Payment to Legally Responsible Adults</th>
<th>Waive Conflict of Interest Requirements</th>
<th>Modify Deadline for Initial Assessments and Reassessments</th>
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*Note: U.S. territories included in this summary*

1915(c) Appendix K Waivers
State Actions: 1915(c) Appendix K

Previously Profiled

- **Appendix K** previously approved by CMS: AK, AR, AZ, CA, CO, CT, DC*, DE, FL, GA, HI, IA, KS, KY, LA, MA, MD, MN, MS, MT, NC, ND, NE, NM, NV, NY, OK, OR, PA, RI, SC, SD, UT, VA, WA, WV, WY

Status Update

- **Appendix K** newly approved in TN

*Note: US Territories not shown on map

Appendix K: Alaska

The following examples are not exhaustive:

- Applies to People with Intellectual and Developmental Disabilities, Alaskans Living Independently, Adults with Physical and Developmental Disabilities, Children with Complex Medical Conditions, and Individualized Supports Waivers
- Increased cost limits for Individualized Supports Waiver
- Potential to restrict visitors in Residential Habilitation and Residential Supported Living Settings
- Increased respite hours as substitute for other services
- Additional monthly payment for care coordinators in instances of supporting individuals without regular services access
- Additional settings permitted including private homes and telehealth
- Family caregivers payable as direct service workers in some instances
- Telephonic/telehealth level of care evaluations
- Potential for payment rate increase for certain services/providers
- Renewed Person-Centered Service Plan
- Retainer payments up to 30 days when an enrollee is under medical quarantine

Appendix K: Arizona

The following examples are not exhaustive:

• *Applies to Arizona Health Care Cost Containment System (AHCCCS) program*
• Expands settings to alternative locations including hotels, schools, churches, and shelters
• Allows telehealth/remote services for revalidation of person-centered service plan, case management, personal care specific to verbal cueing, in-home habilitation
• Expands home-delivered meals to more individuals and allows additional providers to provide these meals
• Allows up to 30 days of select HCBS in facility/institutional settings
• Provides retainer payments to providers of habilitation or personal care services
• Allows spouses and parents of minor children to provide PCS beyond 40 hours, if the family member is employed/contracted by an AHCCCS-registered direct care service agency
•restricts in-home visitors

Appendix K: Arkansas

The following examples are not exhaustive:

• Distinct approvals for Community and Employment Supports (CES), Choices in Home Care, and Living Choices Assisted Living Waivers

• Focus exclusively on provider payment rates:
  – Providers
    • CES: Supportive living
    • Choices: Adult day health, adult day services, adult family home, attendant care, respite care
    • Living Choices: Nursing services, personal care, attendant care
  – Payment Structure
    • Base supplemental payment to direct care workers based on hours worked/week
    • Tiered payments based on acuity of beneficiaries with COVID19 and receiving treatment
    • Payment may be claimed only in one category

Appendix K: California

The following examples are not exhaustive:

• **Distinct requests for different HCBS waivers** (Home and Community-Based Alternatives, Multipurpose Senior Services Program, Developmental Disabilities, Assisted Living Waiver, HIV/AIDS)

• Multiple waivers:
  – Allow telephonic/virtual care management, F2F and in-home requirements, (re)evaluations
  – Allow for payment of family caregivers/legally responsible individuals
  – Pause certain waiver disenrollments that would otherwise be triggered by longer-term stays in an institution (HCBA waiver) or hospitalizations (ALF waiver)

• Waiver specific:
  – HCBA: Adds payment of family members; allows waiver personal care service providers to provide PCS to individuals receiving services through the state plan (requires retro-enrollment for providers not enrolled); allows certified nurse assistants to provide custodial, in-home care
  – Developmental Disabilities: Expands settings and allows certain services to be provided in the home (e.g., day services, OT/PT/SLP), retainer payments, expanded self-direction

Appendix K: Colorado

The following examples are not exhaustive:

• Applies to Elderly, Blind and Disabled, Community Mental Health Supports, Supported Living Services, Brain Injury, Spinal Cord Injury, Developmental Disabilities, Children’s HCBS, Children with Life Limiting Illness, Children’s Extensive Supports, and Children’s Habilitation Residential Program Waivers

• Expanded eligibility for home-delivered meals
• Expanded hours of personal care rendered by a relative of IHSS agencies
• Payment of family members for services including IHSS, personal care, respite
• Expanded caps on non-medical transportation, behavioral health services, therapy limits, respite care
• Virtual care and expanded settings permitted for numerous services, including adult day, day habilitation, various therapies, respite, meals and all F2F activity
• Potential for room and board coverage for respite (e.g., in a hotel)
• Allow State Plan Home Care Agencies and Hospice Agencies to provide skilled and unskilled services/services outside enrolled specialties
• Expanded provider types for home delivered meals
• Increase FFS payment to all HCBS providers (8-13% enhancement, depending on provider type/program)
• Retainer payments for certain Medicaid providers in absence of ability to provide services

Appendix K: Connecticut

The following examples are not exhaustive:

• Distinct requests for different HCBS waivers (e.g., Home Care for Elders, Personal Care Assistance, Acquired Brain Injury, Katie Beckett)

• Most include:
  • Increase in cost limits to avoid institutionalization
  • Payment for family members to render companion services
  • Virtual (re)assessments/waived F2F; virtual case management
  • Substitute lower-level or alternative staff in a service plan
  • Limit in-home visitors
  • Adjust prior auth

  – Individual waivers include:
    • Virtual case management, mental health counseling, and adult day health services
    • Add home-delivered meals
    • Allow additional providers to deliver home meals
    • Time and a half pay for companion services and personal care in the event of staffing shortages (>40 hrs)

Appendix K: Delaware

The following examples are not exhaustive:

•  **Applies to the DDDS Lifespan Waiver**
  • Adds home-delivered meals, coverage of medical supplies and items to include PPE, disinfection supplies, emergency nutrition
  • Expands settings to allow certain services in hotel, shelter, church, home of direct care worker, private home
  • Suspends the ability for members to have choice of housemates and/or not share a bedroom, to allow DE to isolate COVID-positive participants together
  • Allows payment of family caregivers and relatives of residential habilitation agencies
  • Allows flexibility in staffing ratios
  • Allows for potential payment rate increase for residential habilitation providers, as well as retainer payments for certain services
  • Certain HCBS can be provided in nursing facilities during short term stays
  • Limits in-home/ in-setting visitors
  • Telehealth/telephonic delivery permitted for case management, certain PCS, in-home habilitation, monthly monitoring, nurse consultation, and behavior consultation

Appendix K: District of Columbia

The following examples are not exhaustive:

• **Applies to the Elderly and Persons with Physical Disabilities (EPD) and Individuals with Intellectual and Development Disabilities (IDD) waivers**

• Expands telehealth coverage (e.g., certain IDD waiver services including in-home supports can exceed cap of 20% total hours provided via telephone/telehealth, up to 100%); allows EPD LOC assessments to be done via video conferencing including Skype, Zoom, Facetime; allows telehealth for case mgmt., in-home habilitation, monitoring
  – Allow payment of 75% for video conferences associated with Adult Day Health Programs

• Extends IDD LOC assessments up to 12 months

• Expands settings of care for certain services in the IDD waiver (e.g., respite, companion services); allows certain HCBS payment for individuals in acute stays

• Allows payment of family caregivers for certain EPD participant-directed services

• Expands which HCBS-approved providers can render IDD companion services

• Increases payment rate to account for overtime, higher labor costs, and working with quarantined individuals; includes retainer payment for certain providers

• Limit visitors

Appendix K: Florida

The following examples are not exhaustive:

• *Distinct approvals for Developmental Disabilities iBudget, Long-term Care, and Model Waiver and Familial Dysautonomia waivers*
  
• LTC
  – Mandatory closure of adult day health centers and provision of certain services in the individual’s home (e.g., homemaker, adult companion, home delivered meals, PCS)
  – Retainer payments for certain adult day health care services
  – Expanded self-direction to include respite and medication administration
  – Allow telephonic case management, PCS with verbal cueing, in-home hab, monitoring
  – Expanded scope of services for waiver providers (e.g., allowing OAA providers to provide adult companion and PCS)

• DD iBudget
  – Expands settings of care to include home, other location in the community
  – Expanded scope of services for waiver providers (e.g., allowing individuals qualified to render residential nursing to also render skilled nursing, respite, personal supports)
  – Allow retainer payments

• Model/Familial Dysautonomia
  – Allow telephonic for case management, in-hom hab, monitoring

Appendix K: Georgia

The following examples are not exhaustive:

- **Distinct approvals for the Elderly and Disabled/Independent Care, and Comprehensive Supports/New Options Waivers**
- Allows adult day services, (enhanced) case management, skilled nursing services, behavior support services, adult PT/OT/SLP, support coordination services, intensive support coordination, supported employment to be delivered via telehealth/telephonic
- Expands service settings to include hotels, shelters, schools, churches, other temporary living situations; room and board is not included
- Community living support, alternative living services, and out of home respite may be provided out of state
- Allows payment of family caregivers for certain services, including those in other states if no family caregivers reside in Georgia
- Potential for rate increases for certain services, and retainer payments for certain providers/services
- Allows for certain HCBS services in acute care or other short-term institutional settings
- Allows certain service limits to be exceeded (e.g., community living supports, community access)

Appendix K: Hawaii

The following examples are not exhaustive:

- Applies to the Home and Community Based Services for People with Intellectual and Developmental Disabilities Waiver
- Expanded benefit limits, e.g., private duty nursing, respite
- Expanded settings for adult day health and respite
- Telehealth permitted for services such as adult day health, F2F monitoring/check-in sessions
- Retainer payments to certain providers including adult day health

Appendix K: Iowa

The following examples are not exhaustive:

• **Applies to the Iowa Children’s Mental Health Waiver; Iowa HCBS AIDS Waiver; Iowa HCBS Elderly Waiver; Iowa HCBS Intellectual Disabilities Waiver; Iowa HCBS Waiver for Persons w/Physical Disabilities; Iowa HCBS – Brain Injury (BI)Waiver; Iowa HCBS Health and Disability Waiver**

• Expands respite

• Adds home-delivered meals (excluding the CMH waiver) and telehealth/telephonic opportunities for services including case management, in-home habilitation, monitoring

• Allows for expanded settings, e.g., direct care providers’ homes, allowing direct care providers to move into a member’s home, allowing HCBS in certain facilities

• Providers retainer payments for select services excluding the CMH waiver (e.g., adult day care, consumer directed attendant care)

• Expands self-direction to include home-delivered meals, companion, and homemaker services

• Limits in-home visitors

Appendix K: Kansas

The following examples are not exhaustive:

• Applies to Autism; Brain Injury, Frail Elderly, Intellectual & Developmental Disability; Physical Disability; Serious Emotional Disturbance; and Technology Assisted Waivers

• Modifies targeting criteria requirement such that individuals do not need to receive one service every 30 days but rather, must require monitoring at least monthly

• Allows personal care and respite services to be provided to more than one individual at a time and in a group setting

• Adds telephonic/telehealth coverage for case management, verbal cueing personal care, in-home habilitation, monthly monitoring and day program services; allows telehealth for eval and assessments

• Adds home-delivered meals, medical supplies/equipment/appliances, and assistive technology

• Expands settings to allow day support services in any location including hotels, homes, crisis housing; allow respite in facilities, hotels, crisis housing, assisted living, group home settings, individual residence (room and board excluded)

• Modifies provider enrollment requirements to allow relatives to render services as a direct worker prior to background check; suspends certain training requirements; suspends conflict of interest mitigation for family provision of personal care

• Allows MCOs to pay for personal care services (including family members) in lieu of specialized medical care, if no specialized provider is available

• Waives check in/out EVV requirements for services in temp settings or by temp staff

• Limits in-home visitors

Appendix K: Kentucky

The following examples are not exhaustive:

- Applies to Acquired Brain Injury, Acquired Brain Injury Long Term Care, Supports for Community Living, Michelle P Waiver, Home and Community Based Waiver, and Model II Waivers
- Exceed service caps and limitations for services including personal care, companion care, respite, home delivered meals, nursing supports, case management services
- Expand respite settings of care
- Allow telephonic/telehealth for adult day training, adult day health, personal assistance/community living supports
- Allow adult day training and adult day health services in the home
- Allow Medicaid-approved adult day health care providers to provide home-delivered meals and in-home nursing services and allow any enrolled waiver provider to provide home-delivered meals
- Remote level-of-care evaluations and person-centered service planning
- Increase pay in specific geographic regions
- Retainer payments for habilitation and PCS when an agency has been directed to close and the provider cannot enter an enrollee’s home or provide telehealth

Appendix K: Louisiana

The following examples are not exhaustive:

- **Distinct approvals for Adult Day Health Care; Communities Choices; Coordinated System of Care; and New Opportunities, Residential Options, Children’s Choice, Supports Waivers**

- Multiple waivers included
  - LOC evaluations extended
  - Increased provider rates and potential for retainer payments, for select providers and services
  - Limit visitors
  - Allow telehealth/telephonic delivery, e.g., case management, monthly monitoring, PCS that requires verbal curing, monitored in-home caregiving, independent living
  - Expand settings, allow for exceeding service limits
  - Allow family members to provide certain services
  - Adds up to two home-delivered meals per day (adult day)
  - Expands assistive technology benefit including PERS and certain DME (adult day)
  - Personal assistance services (PAS) can be provided out-of-state (adult day)

Appendix K: Maryland

The following examples are not exhaustive:

- **Distinct approvals for Family Supports, Community Supports, and Community Pathways; and, Children with Autism Spectrum Disorder; Adults with Brain Injury; Home and Community Based Options; Model Waiver for Fragile Children (Model Waiver); and Medical Day Care Services Waivers**

- Examples across the waivers include:
  - Allows cost limits to be exceeded; limits targeting criteria
  - Expands certain services including shared supports hours, meaningful day services, environmental modifications, respite care, individual support services, adult life planning, and other services
  - Allows additional individuals to be served in community living settings
  - Expands settings to include hotels, schools, churches, alternative facilities, homes
  - Allows for out-of-state provision in surrounding states
  - Increases payment rates for certain services/providers supporting individuals positive for COVID; includes retainer payments for certain providers
  - Allows telephonic delivery of case mgmt., PCS with verbal cueing, in-home hab, monthly monitoring, and other services e.g., community development, personal supports, nursing services
  - Allows payment of family caregivers for select services

Appendix K: Massachusetts

The following examples are not exhaustive:

• **Applies to Frail Elder (FEW), Traumatic Brain Injury (TBI), MFP – Community Living (MFP-CL), MFP – Residential Supports (MFP-RS), Acquired Brain Injury with Residential Habilitation (ABI-RH), Acquired Brain Injury Non-residential Habilitation (ABI-N) Community Living (DDS-CL), Intensive Supports (DDS-IS), Adult Supports (DDS-AS), Children’s Autism Spectrum Disorder**

• Expands certain eligibility criteria (MFP-CL, ABI-N, Autism Spectrum Disorder) and expands cap for certain services (e.g., respite, in-home hours for certain waivers)

• Allows services to be provided in the home or alternative settings, and allows intensive supports waiver services to be provided out-of-state

• Expands provider supply by extending licensure that would otherwise expire, allows licensed Special Education teachers to qualify as a therapist for certain autism services

• Increases payment rates for increased daytime staffing needs and complexity of services; allows complexity payment in FEW for willingness to treat, PPE, and PPE training; includes retainer payment

• Allows telephonic/telehealth for PCS with verbal cueing, in-home hab, monthly monitoring, adult companion, dementia coaching, day services, home health aide, homemaker, peer supports, and numerous others

• Adds coverage of assistive technology to facility telehealth (tablets, smart phones, laptops); adds home-delivered meals in all waivers and up to federally-allowed max

Appendix K: Minnesota

The following examples are not exhaustive:

- **Applies to Brain Injury, Community Alternative Care, Community Access for Disability Inclusion, Development Disabilities, and Elderly Waivers**
- (Re)assessments can occur via telephone or other remote methods rather than F2F
- Virtual case management

Appendix K: Mississippi

The following examples are not exhaustive:

- Distinct approvals for Independent Living Waiver, Elderly and Disabled Waiver, Assisted Living Waiver, TBI/Spinal Cord Injury

- General flexibilities across all or multiple waivers include:
  - Add home-delivered meals, up to 2 meals per day, 7 days per week (one hot meal)
  - Expands institutional respite up to 90 days, with limited room and board
  - Provide specialized medical equipment and supplies, including PPE as appropriate to the “individual client”
  - Allow non-legally responsible family members, as well as personal care provider agencies, to provide PCS; non-legally responsible family members can provide in-home respite
  - Potential to increase payment to certain providers/for certain services
  - Any F2F can be completed telephonically; allows telehealth/telephonic for case management, monthly monitoring, in-home respite supervision, some personal care
  - Limits in-home visitors
  - Flexible provider (re)certification

Appendix K: Montana

The following examples are not exhaustive:

- *Montana Big Sky HCBS, Montana HCBS for Individuals with Developmental Disabilities, Montana Behavioral Health Severe Disabling Mental Illness HCBS*

- Expands service caps for respite, companion, personal assistance services, non-medical transportation, and homemaker (waiver specific)

- Adds mental health group home service to the BH HCBS waiver, to allow mental health centers to render services without becoming an HCBS provider

- Expands settings to include the home or alternative setting (e.g., hotel)

- Allows payment of family members for multiple services

- Allows providers to purchase items from nontraditional vendors (specialized equipment and supplies)

- Allows payment of certain HCBS services when an individual is temporarily institutionalized

- Provides retain payments for habilitation services that include personal care

- Allows telehealth provision of case mgmt., PCS with verbal cueing, in-home habilitation, monthly monitoring

Appendix K: Nebraska

The following examples are not exhaustive:

- **Distinct waivers for Aged and Adults and Children with Disabilities, Developmental Disabilities Day Services for Adults, Comprehensive Developmental Disabilities Services, and Traumatic Brain Injury**
  - Aged/Adults/Children with Disabilities (some TBI)
    - Allows respite cap to be exceeded by 14 days and expands non-medical transportation
    - Expands settings to allow hotels, shelters, schools, churches, local health depts; allows ALF to be provided in SNF or ALF (no room and board) (+TBI)
    - Telephonic/telehealth allowed for initial LOC assessments and delays reassessments (+TBI)
    - Payment rates to be raised up to 15% (+TBI)
  - Development Disabilities
    - Allows respite cap to be exceeded, waives the independent living cap, supported family living cap
    - Expands settings to include residential settings (e.g., homes, shelters)
    - Payment rates to be raised up to 15% for overtime, additional infection control supplies, service costs; allows retainer payments
    - Allows out of state coverage for Comprehensive DD waiver
    - Delays LOC reassessments
    - Allows telephonic case mgmt, PCS with verbal cueing, in-home hab, monthly monitoring

Appendix K: Nevada

The following examples are not exhaustive:

- Applies to Individuals with Intellectual and Developmental Disabilities, Frail Elderly, and Persons with Physical Disabilities
- Increases NEMT benefit; and behavioral consultation, training, and intervention benefit
- Expands available settings to include the home (day habilitation, pre-vocational, career planning, supported employment, adult day care)
- Allows payment to family caregivers for select services
- Waives certain licensure and background checks for providers
- Allows telehealth/telephonic delivery/completion of LOC (re)evaluations, case management, personal care using verbal cueing, in-home habilitation, adult day care
- Extends LOC re-evaluations
- Allows payment for direct care services when a patient is in an acute care hospital (excluding room and board)
- Provides retainer payments for certain services/providers

Appendix K: New Mexico

The following examples are not exhaustive:

- Applies to Developmental Disabilities, Mi Via ICF/IDD, and Medically Fragile Waivers
- Exceed service limits for assistive technology to allow remote care, supported living, and suspend certain prior auth reqs
- Expand available settings of care to include telehealth/telephonic for adult PT/OT/SLP, behavioral support consultation, case management, private duty nursing
- Allow community customized supports, community direct support to be provided in the home
- Allow home health agencies to hire relatives, friends, parents at the home health aide rate
- Remote supervision by registered nurse permitted
- Allow for HCBS services to be paid in acute care hospitals or short-term institutional stays when necessary supports are not available in those settings
- Retainer payments for certain personal care services (e.g., home health aides, homemaker, day habilitation)

Appendix K: New York

The following examples are not exhaustive:

- Applies to Office for People with Developmental Disabilities (OPWDD) Comprehensive HCBS Waiver
- Allow remote delivery of various services including day habilitation, community habilitation, prevocational services
- Expands settings to include private home, hotel
- Allow out-of-state service access (adjacent states)
- Allow telephonic in place of F2F
- Limits visitors
- Increases payment rates to certain providers and certain settings, and to allow for purchase of PPE
- Provider retainer payment when utilization drops below 80% of the avg monthly rate

Appendix K: North Carolina

The following examples are not exhaustive:

- **Distinct requests for different HCBS waivers (Innovations, TBI, CAP/Children, & CAP/DA)**
- Multiple waivers:
  - Expand eligibility by increasing cost limits/exceeding annual cost neutrality
  - Allow service hours beyond what is in care plan
  - Permit out of home/out of state respite (NCI, TBI)
  - Expand settings to hotel, shelter, church, direct care worker home, individual’s home
  - Allows flexibility for relatives to provide select services
  - Allows up to 30 consecutive days of select HCBS in facility/institutional settings
  - Provides retainer payments to habilitation and personal care direct care workers
  - Waives care coordination F2F requirements
- **CAP Waivers:**
  - Coverage of goods and services (e.g., disinfectant wipes, hand sanitizer, supplies not otherwise in the State Plan for CNAs/assistants to distinguish from infected members)
  - Expanded services and service limits (e.g., assistive tech, home adaptation)
  - Coverage of one lunch meal via Uber Eats, DoorDash, Grub Hub, or similar (DA)

Appendix K: North Dakota

The following examples are not exhaustive:

- Distinct approvals for Developmental Disabilities Traditional IID/DD, Medicaid Waiver for Home and Community Based Services, Medically Fragile Children, Children’s Hospice, & Autism Spectrum Disorder (ASD) birth through 13

- Examples include:
  - Expands service limits, specific to each waiver (increased meals, in-home support hours for medically fragile children, increased respite for children’s hospice)
  - Waives certain setting requirements including allowing the number of individuals in a setting exceed limits (e.g., adult foster care), removes “live alone” requirement for supervision services
  - Expands settings to include churches, schools, shelters; allows respite care to be provided in SNF (for Medicaid HCBS waiver)
  - Allows out-of-state coverage
  - Allows a legal guardian, family member to receive payment for services including homemaker, respite, chore, supervision, companionship, prevocational, day hab
  - Telephonic/telehealth allowed broadly, including for case management, some PCS, in-home habilitation, monthly monitoring, companionship to reduce social isolation, behavioral consultation, infant development
  - Potential increased payment for supervision services, some retainer payment

Appendix K: Oklahoma

The following examples are not exhaustive:

- **Distinct requests for different HCBS waivers** (*ADvantage*, *In Home Supports (adults)*, *In Home Supports (children)*, *Medically Fragile, Community, & Homeward Bound Waivers*)

- Multiple waivers:
  - Expand service limits including home delivered meals, nursing facility respite
  - Expand settings (e.g., adult day permitted in the home or a hotel; allow individuals to receive waiver services in another state)
  - Extends benefit approvals (e.g., PT/OT/SLP)
  - Allow family members to render personal care services
  - Relax provider (re)enrollment requirements
  - Video/telehealth/telephonic allowed for (re)assessment, direct nursing services, PT/OT/SLP, site monitoring, monthly monitoring, case mgmt
  - Allow certain HCBS payment when an individual is in a short-term stay (e.g., PCS
  - Retainer payments for certain providers (e.g., select PCS, daily living supports, companion services)
  - Limited expansion in self-direction
  - Limit visitors

Appendix K: Oregon

The following examples are not exhaustive:

- **Distinct requests for Aging and People with Disabilities; and, Children's HCBS, Adults' HCBS, Medically Involved Children's (MICW), Medically Fragile (Hospital) Model, Behavioral (ICF/IDD) Model Waiver**
  - APD
    - Allows case mgmt. in any setting
    - Waives case manager classification reqs
    - Extends existing level of care (LOC) evaluations and allows LOC completion via telehealth
  - Other Waivers
    - Expands providers permitted to render certain services
    - Allows Employment Path site visits to be provided by phone, email, or other communication methods
    - Extends LOC evaluations and allows LOC completion via telehealth
    - Increases payment rates for direct nursing services and allows retainer payments for certain services

Appendix K: Pennsylvania

The following examples are not exhaustive:

- **Distinct requests for different HCBS waivers (e.g., Community Living, Adult Autism, Community Health Choices)**
- Examples include:
  - Exceed service limits (e.g., adult daily living, residential habilitation, life sharing and supported living, respite, community participant support)
  - Expand services into new settings (e.g., respite provided in any setting with room and board included in the fee schedule rate; community participant support in the home)
  - Use of telehealth (e.g., companion, in-home and community support via remote/tele-support, remote F2F and reassessments, remote comprehensive needs assessment, remote support coordinator monitoring)
  - Payment of family members/legally responsible individuals for certain services
  - Exceed staffing ratios (e.g., Residential Habilitation, Life Sharing and Supported Living; Community Participation Support)
  - Potential for increased payment rates and retainer payments for certain providers
  - Potential for suspended/delayed incident reporting
  - Payment of certain HCBS services while in the hospital

Appendix K: Rhode Island

The following examples are not exhaustive:

- Applies to Rhode Island’s Comprehensive Demonstration
- Suspend in-person planning meetings and allow telehealth approaches
- Postpone level-of-care reassessments for LTSS and allow via telehealth for initial assessments
- Postpone service plan reviews (person-centered care plans)

Appendix K: South Carolina

The following examples are not exhaustive:

- **Distinct approvals for Medically Complex Children; Intellectually Disabled and Related Disabilities, Community Supports, Head and Spinal Cord Injury; Community Choices, HIV/AIDS, Mechanical Ventilator Dependent**

- Medically Complex Children
  - Allows RN Care Coordination, certain F2F meetings to occur telephonically
  - Limits visitors

- **ID/RD, CS, HASCI**
  - Expands services, e.g., allows excess respite and PCS to supplant closure or diversion from day programs/adult day health care; doubles case mgmt. limits to 20 hours
  - Expands settings for certain services to include residential settings
  - Allows telephonic case mgmt., in-home hab, monthly monitoring, F2F reqs
  - Allows up to 2 meals/day for ADHC recipients

- **CC, HIV/AIDS, MVD**
  - Allow up to 1 additional meal/day, 1 additional case of nutritional supps/month, and waives physician certification of nutritional supps
  - Expands settings for ADHC to include a participant’s home
  - Limit visitors

Appendix K: South Dakota

The following examples are not exhaustive:

- *Distinct approvals for CHOICES and Home and Community-Based Options and Person-Centered Excellence (HOPE) Waivers)*
- Examples across the two waivers include:
  - Extend respite benefit beyond 30 days (HOPE)
  - Expanded settings for respite, adult day, adult companion (remote), and assisted living, *and* room and board included for facility-based respite
  - Alternative settings for habilitation to include hotels, schools, shelters, churches
  - Flexible provider enrollment/recertification
  - Allow family members to be paid to render services (HOPE)
  - Physician direction for nursing and nutritional supplement waived (HOPE)
  - Limited in-home visitors
  - Telehealth/telephonic permitted for case management, PCS requiring verbal cueing, monthly monitoring, F2F evaluations/meetings
  - Provide retainer payments to agencies that provide day services and residential services (CHOICES)

Appendix K: Tennessee

The following examples are not exhaustive:

- **Applies to Statewide HCBS (Statewide), Comprehensive Aggregate Cap HCBS (CAC) and Self-Determination Waivers**
  - Excludes rate increases from an eligible individual’s total cost limit (Statewide and Self-Determination)
  - Expands settings for supportive services (e.g., residential habilitation services, therapy) to include alternatives such as group homes, churches, community centers; allows up to 14 days of out-of-state provision of residential habilitation
  - Eases provider (re)enrollment processes
  - Increases provider rates to account for increased staffing, overtime, PPE, hazard pay
    - 10% increase for residential services
    - 30% increase for personal assistance and nursing services (to equalize with CHOICES and ECF) to allow for more competitive rates
    - Per diem add-on for providers serving COVID-19+ individuals ($5/hour additional)
- Telehealth/virtual/telephonic service delivery permitted for LOC assessments, case mgmt., monthly monitoring, nutrition services, OT/PT/SLP, behavioral services, and other
- Allows personal, behavioral, and communication supports in acute care hospital or short-term institutional stay
- Adds enabling technology to support independence in the home (e.g., remote interaction/monitoring

Appendix K: Utah

The following examples are not exhaustive:

- Applies to Utah Community Supports Waiver; Aging Waiver; Acquired Brain Injury Waiver; Physical Disabilities Waiver; New Choices Waiver; Medically Complex Children’s Waiver; Technology Dependent Waiver

- Waives facility LOS requirements for HCBS services (discharge due to COVID)

- Expands certain benefits (e.g., overnight respite up to 30 consecutive days, removes limit on community meal option and permits restaurant delivery/Uber Eats-type services

- Expands settings to include hotel, shelter, church, home of direct care worker; allows respite in ICFs and SNFs

- Allows NEMT through non-enrolled providers (e.g., Uber, Lyft)

- Allow hazard payment for direct care services; allow increased rates for non-direct care

- Provide retainer payments

- Allow HCBS to be provided during acute stays

- Allow telehealth/telephonic delivery of case mgmt, certain PCS, in-home hab, monthly monitoring, companion services, support living, day supports, social and emotional support, other services

- Provides payment of family caregivers

Appendix K: Virginia

The following examples are not exhaustive:

- Applies to CCC+, Family and Individual Supports, Community Living, Building Independence Waivers
- Allows personal care and respite, and companion aides hired by an agency to provide services prior to receiving the 40-hr training
- Allows monthly monitoring when services are furnished less than monthly
- Limits visitors
- Allows telephonic case mgmt., monthly monitoring; virtual F2F
- Allow spouses and parents of minor children to provide PCS

Appendix K: Washington

The following examples are not exhaustive:

• Distinct requests for different HCBS waivers (e.g., Residential Support, COPES, Individual and Family Services)

• Examples include:
  – Exceed service limits (e.g., skilled nursing, adult day, transportation, home-delivered meals, community supports, respite)
  – Expand benefits (e.g., transportation
  – Flexibility to modify who is responsible for (re)assessments and (re)assessment timing
  – Potential to increase payment rates (“add-on COVID-19 rate”)
  – Telehealth/remote opportunities (e.g., person-centered planning, assessments)
  – Expand service provision to emergency sites including hotels, churches, homes of direct care workers
  – Potential for delayed incident reporting

Appendix K: West Virginia

The following examples are not exhaustive:

- **Distinct requests for different HCBS waivers (e.g., Intellectual/Developmental Disability, Aged and Disabled Disability Waiver)**

- Examples include:
  - Exceed service limits (e.g., respite, person-centered supports, personal attendant, direct care services)
  - Expanded settings (e.g., out-of-home respite)
  - Payment of legally responsible individuals if primary caregiver is unable to provide services/supports (e.g., personal attendants, direct care staff)
  - Telehealth/remote opportunities (e.g., (re)assessments, person-centered monitoring, F2F case management, behavioral supports)
  - Retainer payments for agencies that provide day services
  - Payment of personal attendants during acute care hospital stays

Appendix K: Wyoming

The following examples are not exhaustive:

- **Applies to Supports Waiver and Comprehensive Waiver**
- Expands school services including respite, child habilitation, individual habilitation, and companion services
- Allows community support services to be provided in the home
- Modifies provider qualifications to suspend certain background and recertification reqs
- Allows for payment of HCBS in hospitals (adult day, community living, companion, personal care)
- Limits in-home visitors
- Allows for telephonic/telehealth provision of case management and monthly monitoring

Medicaid State Plan Amendments
State Actions: State Plan Amendment (SPA)

Previously Profiled

- **SPAs** previously approved by CMS: AL, AR, AZ, CO, GU*, HI, IL, KY, LA, MD, ME, MN, MO, ND, NE, NM, OR, PR*, RI, WA, WY

Status Update

- **SPA** newly approved in AK, MS, MT, SC, VI*, WI
- **SPAs** newly updated in CO, MD, MN, NM

*Note: US Territories not shown on map

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Colorado *(updated 5/06/2020)*

<table>
<thead>
<tr>
<th>SPA Category</th>
<th>Summary</th>
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</thead>
<tbody>
<tr>
<td><strong>Effective Dates</strong></td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
<tr>
<td><strong>Eligibility</strong></td>
<td>• Expands coverage to uninsured individuals for COVID-19 testing</td>
</tr>
<tr>
<td><strong>Premiums and Cost Sharing</strong></td>
<td>• Cost-sharing waived for: testing services (including in vitro diagnostic products), testing-related services, and treatments for COVID-19, including vaccines, specialized equipment and therapies</td>
</tr>
<tr>
<td></td>
<td>• Premiums waived for: Buy-In programs for Working Adults with Disabilities and Children with Disabilities</td>
</tr>
<tr>
<td><strong>Benefits – General</strong></td>
<td>• Authorizes targeted case management service providers to increase, supplement, exceed, or provide additional authorization of units and correlating payments to all LTC case management entities including transitional services for individuals needing community placement due to COVID-19</td>
</tr>
<tr>
<td></td>
<td>• Assures that all benefit additions/adjustments are available to individuals receiving services under Alternative Benefit Plans</td>
</tr>
<tr>
<td><strong>Payments – General</strong></td>
<td>• Approves 8% payment rate increase for SNFs and ICF/IIDs facing atypical staffing shortages, effective 4/1/20-6/30/20. Payments may be used to purchase materials/equipment to prevent spread of COVID, temporary increased staffing costs, and/or increased on-boarding costs to hire new staff</td>
</tr>
<tr>
<td></td>
<td>• Amends allowable healthcare costs for nursing facility cost reports to accommodate salaries, taxes, and benefits for unlicensed workers performing healthcare tasks from 4/1/20-6/30/20</td>
</tr>
<tr>
<td><strong>Other</strong></td>
<td>• If any Medicaid nursing facility payments for state FY exceed applicable FFS upper payment limit, state will take corrective action as determined by CMS</td>
</tr>
</tbody>
</table>

*new as of 5/06/20

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Hawaii

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<tr>
<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
<tr>
<td>Payments – General</td>
<td>• Amends language in SPA to allow number of reserved bed days (per recipient and calendar year) to exceed 24 days <em>only</em> if a prior approval request is submitted, reviewed, and approved by Medicaid agency’s medical consultant</td>
</tr>
</tbody>
</table>

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Illinois

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</tbody>
</table>
| Eligibility           | • Expands coverage to uninsured individuals for COVID-19 testing  
                        • Eliminates resource tests to determine eligibility for Aged, Blind, and Disabled group, Ticket to Work group, and Medicare Savings Program individuals |
| Enrollment            | • Adds Presumptive Eligibility for MAGI adults  
                        • Changes limit on Presumptive Eligibility for children and pregnant women to 2 times per calendar year |
| Premiums and Cost     | • Premiums suspended for Ticket to Work program enrollees                                                                              |
| Sharing               |                                                                                                                                 |
| Benefits – Drug       | • Expands prior authorization for medications via automatic renewal  
                        • Makes exceptions to Preferred Drug List if drug shortages occur                                                                  |
| Benefits – Telehealth | • Virtual check-in visit and e-visit codes and rates added to fee schedule. FQHCs, RHCs, Encounter Rate Clinics, and Critical Clinic providers may bill these codes at newly added rates |
| Payments – General    | • Facility per diem rates uniformly increased by 20% for licensed ICF/DD and MC/DD facilities (effective 3/17/20)                         |
| Payments – Telehealth | • Rates published for approved telehealth services (effective 3/9/20)                                                                  |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
### SPA: Kentucky

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<tr>
<td>Effective Dates</td>
<td>4/1/2020 – end of disaster declaration</td>
</tr>
<tr>
<td>Payments – General</td>
<td>• Providing per diem add on rate of $270 for nursing facility providers for each resident with a positive COVID-19 diagnosis and/or who meets criteria for ICD code U07.1</td>
</tr>
</tbody>
</table>
| Other              | • Increase number of bed hold days that nursing facilities are reimbursed for from 14 to 30 days  
|                    | • Allow hospitals to bill for administrative days – reimbursement will be based on same pay as swing bed day |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Louisiana

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<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
<tr>
<td>Eligibility</td>
<td>• Expands coverage to uninsured individuals for COVID-19 testing&lt;br&gt;• Maintains resident status for all individuals who are absent from but intend to return to LA&lt;br&gt;• Extends reasonable opportunity period for non-citizens</td>
</tr>
<tr>
<td>Premiums and Cost Sharing</td>
<td>• Suspends all cost sharing</td>
</tr>
<tr>
<td>Benefits – General</td>
<td>• Extends all prior authorization by automatic renewal for: any medically necessary surgical procedures, Pediatric Day Health Center, physician administered drugs, DME, HH and hospice services, therapies&lt;br&gt;• Provides multiple flexibilities for Long Term Personal Care Services&lt;br&gt;• Allows Pediatric Day Health Care services to be provided in home</td>
</tr>
<tr>
<td>Benefits – Drug</td>
<td>• Expands prior authorization for medications via automatic renewal&lt;br&gt;• Makes exceptions to Preferred Drug List if drug shortages occur</td>
</tr>
<tr>
<td>Benefits – Telehealth</td>
<td>• Suspends all face-to-face requirements for all services</td>
</tr>
<tr>
<td>Payments</td>
<td>• Increases payment for privately owned/operated NF leave of absence days from 10% to 100% of per diem; $12 increase to daily per diem rate paid&lt;br&gt;• Pay Intermediate Care Facilities for individuals with intellectual disabilities beyond 45 leave of absence days&lt;br&gt;• Reimburse ambulance service providers who provide services without transport under physician supervision</td>
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### SPA: Maine

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<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
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</table>
| Eligibility                | • Expands coverage to uninsured individuals for COVID-19 testing  
  • Maintains resident status for all individuals who are absent from but intend to return to ME                                    |
| Premiums and Cost Sharing  | • Copayments waived for: pharmacy, hospital, medical supplies and equipment, HH services, medical imaging, lab, rural health clinics, psychology, mental health clinic, substance abuse treatment facility, private duty nursing and personal care services  
  • Enrollment fees, premiums, and similar charges suspended for all beneficiaries                                                     |
| Benefits – General         | • Adds benefit for non-CDC COVID lab test  
  • Assures that all benefit additions/adjustments comply with requirements and are available to individuals receiving services under Alternative Benefit Plans |
| Benefits – Drug            | • Makes exceptions to Preferred Drug List if drug shortages occur                                                                         |
| Benefits – Telehealth      | • Telephonic E/M services are not billed if clinician orders that member needs follow-up office visit, but are considered part of subsequent office visit. If telephonic service follows office visit that occurred within past 7 days for same diagnosis, it is considered part of previous office visit and is not separately billable. CPT codes for related services are included. |
| Payments                   | • $10M supplemental pool allocated for COVID among private acute care non-critical access hospitals and CAHs. Pool will be allocated in proportion to 2016 MMIS distribution of MaineCare payments for IP and OP services.  
  • Private Non-Medical Institution Reimbursement for Substance Abuse Treatment Facilities increased uniformly by 23.9% (effective 3/1/20)  
  • Private Non-Medical Institution Reimbursement for Child Care Facilities increased uniformly by 17.2% (effective 6/1/20) |
| Payments – Telehealth      | • Facility rates published for approved telehealth services.                                                                                  |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
# SPA: Maryland

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<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
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</table>
| Premiums and Cost Sharing    | - Cost-sharing waived for: testing services (including in vitro diagnostic products), testing-related services, and treatments for COVID-19, including vaccines, specialized equipment and therapies  
- Enrollment fees, premiums, and similar charges suspended for TWWIIA Basic Group and targeted low-income children |
# SPA: Minnesota

<table>
<thead>
<tr>
<th>SPA Category</th>
<th>Summary</th>
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</table>
| Effective Dates            | 3/19/2020 – end of disaster declaration  
5/01/2020 – end of disaster declaration*                                                                                       |
| Eligibility*              | • Expands coverage to uninsured individuals for COVID-19 testing                                                                        |
| Premiums and Cost Sharing | • Cost-sharing waived for: testing services (including in vitro diagnostic products), testing-related services, and treatments for COVID-19, including vaccines, specialized equipment and therapies  
• Suspend disenrollment for failure to pay premiums for employed/disabled group                                                 |
| Benefits – Drug           | • Allows 90-day refills without prior authorization for certain maintenance drugs                                                      |
| Benefits – Telehealth     | • Permitted via telehealth (including telephone): PCA and PCA Choices services, home health care, substance use disorder services, rehab services, group therapy, targeted case management  
• Allows originating site to be patient's home  
• Lifts in-person and visit frequency requirements/limits  
• Allows specific rehabilitative providers to provide telehealth services  
• Allows FQHCs, RHCs, and IHS and 638 providers that are providing services eligible for encounter payment to provide services via telehealth as if they were in-person encounters |

*new as of 5/04/20

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
### SPA: Mississippi

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<tr>
<td><strong>Effective Dates</strong></td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
</tbody>
</table>
| **Benefits – Telehealth** | - Accepts beneficiary's residence as originating site without prior approval by DOM  
- Approves additional emergency telehealth originating and distant site providers  
- Removes video requirement and allows emergency telehealth services to be provided by telephonic audio only  
- Allows beneficiary to use personal telephonic land line in addition to cell phone, computer, tablet, or other web camera-enabled device to receive care from distant-site provider  
- Waives requirement for telepresenter to be present when beneficiary receives services in the home |
| **Payments – Telehealth** | - FFS rates published for additional emergency telehealth services  
- RHCs and FQHCs reimbursed as distant site provider and will be paid: PPS rate for any services within their scope of services or a rate based on state fee schedule for any services not within their scope of services  
- No originating site fee will be paid when originating site is beneficiary's residence or another location that is not a MS Medicaid provider  
- Providers acting as both telehealth distant and originating site provider will be reimbursed either the originating or distant site FFS rate but not both |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Missouri

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<tbody>
<tr>
<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
<tr>
<td>Enrollment</td>
<td>• Adopts a total of 12 months continuous eligibility for children under age 19 regardless of changes in circumstances</td>
</tr>
<tr>
<td>Premiums and Cost Sharing</td>
<td>• Cost-sharing waived for: testing services (including in vitro diagnostic products), testing-related services, and treatments for COVID-19, including vaccines, specialized equipment and therapies</td>
</tr>
<tr>
<td></td>
<td>• If premium obligation is not met during disaster period, coverage will not be discontinued for TWWIIA Basic Coverage and Medical Improvement Groups (note: premium obligation is not waived)</td>
</tr>
<tr>
<td>Benefits – Drug</td>
<td>• Makes exceptions to Preferred Drug List if drug shortages occur</td>
</tr>
</tbody>
</table>

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
### SPA: Nebraska

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<tbody>
<tr>
<td>Effective Dates</td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
</tbody>
</table>
| Eligibility        | • Maintains resident status for all individuals who are absent from but intend to return to NE  
                      • Extends reasonable opportunity period for non-citizens                                                                             |
| Enrollment         | • Expands ability of qualified entities for determining Presumptive Eligibility for pregnant women only to now determine PE for parent/caretaker relatives, former foster care children, and children under age 19 |
| Benefits – Telehealth | • Permits reimbursement (if have existing relationship) for telephonic E&M for beneficiaries who: are actively experiencing mild symptoms of COVID but have not yet sought treatment, need routine f/u and have no COVID symptoms, and require behavioral health assessment and management. Services must be rendered by physician, NP, or PA actively enrolled in Nebraska Medicaid  
                      • Outlines services permitted to be provided via telehealth for HH, hospice, lactation counseling services, tobacco cessation counseling, pediatric feeding disorder outpatient therapy, and community support |
| Payments – General | • Adds 3 new COVID-19-related codes and rates not currently on fee schedule                                                                 |
| Payments – Telehealth | • Indian Health Services, Tribal Clinics, and Urban Indian Health Centers may bill encounter rate for telehealth services that would've been billed for non-telehealth encounter if provider or client is within facility walls  
                      • FQHCs and RHCs may bill encounter rate for core services provided via telehealth  
                      • SPA includes approved codes and rates |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: New Mexico *(updated 5/07/2020)*

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<tr>
<th>SPA Category</th>
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<tbody>
<tr>
<td>Effective Dates</td>
<td>4/1/2020 – end of disaster declaration</td>
</tr>
</tbody>
</table>
| Enrollment | • Defines qualified entities for determining Presumptive Eligibility - includes entities with specific authorizations, specific elementary/secondary schools, specific health facilities, correctional facilities, and others  
   • Qualified entities can determine PE for specific MAGI eligibility groups  
   • Limits 1 PE period per 12 months and 1 PE period per pregnancy  
   • Accepts self-attestation for residency/citizenship when determining PE |
| Premiums and Cost Sharing | • Does not assess copays to Medicaid beneficiaries  
   • Does not intend to impose copays for COVID-related services |
| Payments – General* | • Approves 50% payment rate increase to DRG provider-specific rates and pass-through rates for ICU inpatient hospital stays  
   • Approves 12.4% payment rate increase to DRG provider-specific rates and pass-through rates for all other inpatient hospital stays  
   • Advances distribution of Disproportionate Share Hospital payments for remainder of state FY 2020 |

*new as of 5/07/20*

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
# SPA: Oregon

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<tbody>
<tr>
<td><strong>Effective Dates</strong></td>
<td>3/1/2020 – end of disaster declaration (time limited changes to HCBS Option)</td>
</tr>
<tr>
<td><strong>Benefits – Telehealth</strong></td>
<td>• Allows following services to be provided via telehealth in lieu of face to face visits: needs-based eligibility criteria evaluations and re-evaluations; person-centered service plan development and completion; Home-Based Habilitation, HCBS Behavioral Habilitation, and Psychosocial Rehabilitation Services</td>
</tr>
</tbody>
</table>
| **Payments – Telehealth** | • New telehealth benefits will be paid using published fee schedules, effective 3/1/20  
• Authorizes payments for telehealth services of case management and assessment, person-centered service planning and monitoring; Habilitation; and Psychosocial rehabilitation |
| **Other**            | • Person-Centered Service Planning & Delivery:  
  • E-signatures will be added as a method to sign and indicate approval of ISP – verbal consent is not an approved substitution  
  • Must contact individual regarding expiring PSCP to verify that current plan is acceptable. Services can start while waiting for signature.  
  • Revisions for service needs related to COVID impact will be updated within 60 days  
• HCBS in IP Settings:  
  • Temporarily allow payment for provision of Home-Based Habilitation, HCBS Behavioral Habilitation, and Psychosocial Rehabilitation services to eligible individuals in IP setting  
  • Service can only be delivered in alternate setting for up to 30 days |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Puerto Rico

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<td><strong>Effective Dates</strong></td>
<td>3/1/2020 – end of disaster declaration</td>
</tr>
</tbody>
</table>
| **Eligibility**       | • Expands coverage to uninsured individuals for COVID-19 testing  
                        • Assets or resource tests not applied to determine Medicaid eligibility for Aged, Blind, and Disabled Categorically Needy group and all Medically Needy groups  
                        • Maintains resident status for all individuals who are absent from but intend to return to PR |
| **Premiums and Cost Sharing** | • Cost-sharing waived for: testing services (including in vitro diagnostic products), testing-related services, and treatments for COVID-19, including vaccines, specialized equipment and therapies |
| **Benefits – General** | • Assures all benefit changes are available to individuals receiving services under Alternative Benefit Plans                                                                                   |
| **Benefits – Telehealth** | • Telehealth permitted for telemedicine and teledentistry  
                        • Physicians permitted to conduct reassessments and provide care via telehealth as appropriate                                        |

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
## SPA: Wisconsin

<table>
<thead>
<tr>
<th>SPA Category</th>
<th>Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Effective Dates</td>
<td>4/18/2020 – end of disaster declaration</td>
</tr>
<tr>
<td>Enrollment</td>
<td>• Allows hospitals to make PE determinations for ABD Medically Needy group</td>
</tr>
</tbody>
</table>

Source: Medicaid State Plan Amendments, [https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content](https://www.medicaid.gov/medicaid/medicaid-state-plan-amendments/index.html?f%5B0%5D=topics%3A691#content)
Appendix
Toll-free MAC Hotlines

<table>
<thead>
<tr>
<th>MAC</th>
<th>Hotline</th>
<th>Hours of Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>CGS Administrators, LLC (CGS)</td>
<td>1-855-769-9920</td>
<td>7:00 AM – 4:00 PM CT</td>
</tr>
<tr>
<td>First Coast Service Options Inc. (FCSO)</td>
<td>1-855-247-8428</td>
<td>8:30 AM – 4:00 PM ET</td>
</tr>
<tr>
<td>National Government Services (NGS)</td>
<td>1-888-802-3898</td>
<td>8:00 AM – 4:00 PM CT</td>
</tr>
<tr>
<td>National Supplier Clearinghouse (NSC)</td>
<td>1-866-238-9652</td>
<td>9:00 AM – 5:00 PM ET</td>
</tr>
<tr>
<td>Novitas Solutions, Inc.</td>
<td>1-855-247-8428</td>
<td>8:30 AM – 4:00 PM ET</td>
</tr>
<tr>
<td>Noridian Healthcare Solutions</td>
<td>1-866-575-4067</td>
<td>8:00 AM – 6:00 PM CT</td>
</tr>
<tr>
<td>Palmetto GBA</td>
<td>1-833-820-6138</td>
<td>8:30 AM – 5:00 PM ET</td>
</tr>
<tr>
<td>Wisconsin Physician Services (WPS)</td>
<td>1-844-209-2567</td>
<td>7:00 AM – 4:00 PM CT</td>
</tr>
</tbody>
</table>

All non-practitioners are required to submit initial enrollments and information changes via the CMS-855/PECOS but this will be expedited by your MAC: [https://www.cms.gov/Medicare/Medicare-Contracting/Medicare-Administrative-Contractors/Downloads/MACs-by-State-June-2019.pdf](https://www.cms.gov/Medicare/Medicare-Contracting/Medicare-Administrative-Contractors/Downloads/MACs-by-State-June-2019.pdf)
References
References

References

• Telehealth expansion details: https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet
• Complete list of Covered Telehealth Services / CPT Codes: https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes
• CMS Workforce Toolkit: https://asprtracie.hhs.gov/Workforce-Virtual-Toolkit
CMS Fact Sheets by Provider Type