

VIRTUAL BRIEFING

FULFILLING THE PROMISE OF THE *CHRONIC CARE ACT*:
**The Future of New Supplemental Benefits
in Medicare Advantage**

Tuesday, May 17, 2022, 2-3:30 pm ET



Virtual Briefing Program

**Fulfilling the Promise of the *CHRONIC Care Act*:
The Future of New Supplemental Benefits in Medicare Advantage**

Tuesday, May 17, 2022, 2:00-3:30 pm ET

Registration: <https://bit.ly/3tUUaFi>



BACKGROUND

Signed into law in 2018, the *CHRONIC Care Act* updated fundamental principles of the Medicare program, notably allowing coverage of non-primarily health related benefits and significant flexibility to meet individual needs of Medicare Advantage (MA) beneficiaries.

Since 2018, LTQA and ATI Advisory, with support from The SCAN Foundation, have been at the forefront of thought leadership and research on new, non-medical supplemental benefits in MA ([view our resources here](#)). Building on this extensive body of work, guided by expert stakeholders, LTQA and ATI Advisory have developed new policy recommendations for Congress outlined in our latest policy report, "[Fulfilling the Promise of the *CHRONIC Care Act*: Policy Recommendations for Congress to Advance New Supplemental Benefits in Medicare Advantage.](#)"

In 2022, we see offerings of non-medical supplemental benefits in MA increasing across the country, with plans becoming better equipped to design and implement these benefits. As these benefits become more widely available, now is an important time to reflect on whether we are meeting the promise of the *CHRONIC Care Act* and how we can continue to strengthen and modernize Medicare.

This briefing marks the launch of our latest policy recommendations for Congress and serves as an important public gathering of influential stakeholders from across the LTSS spectrum to discuss the future of non-medical benefits in Medicare Advantage.

Supported by a grant from The SCAN Foundation – advancing a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence. For more information, visit www.TheSCANFoundation.org.

AGENDA

Welcome

- ❖ Mary Kaschak, CEO, Long-Term Quality Alliance (LTQA)

Introductory Remarks from The SCAN Foundation

- ❖ Kali Peterson, Program Officer, The SCAN Foundation

View from the Administration

- ❖ Dr. Meena Seshamani, Director of Center for Medicare, Centers for Medicare and Medicaid Services (CMS)

The Future of New Supplemental Benefits in Medicare Advantage: Research Findings and Policy Recommendations for Congress

- ❖ Mary Kaschak, LTQA

Panel Discussion

- ❖ Tyler Cromer, Principal, ATI Advisory
- ❖ Kelly Cronin, Deputy Administrator, Innovation and Partnership, Administration for Community Living (ACL)
- ❖ Christine Aguiar Lynch, Vice President of Medicare and MLTSS Policy, Association for Community Affiliated Plans (ACAP)
- ❖ Marc Cohen, Co-Director, LeadingAge LTSS Center @UMass Boston

Keynote Address

- ❖ Colleen Ramsey Nguyen, Senior Health Policy Advisor, Office of Senator Mark Warner
- ❖ Video Remarks from Senator Mark Warner

Closing Remarks and Call to Action

SPEAKER AND PANELIST BIOGRAPHIES



Meena Seshamani, MD, PHD
Director of Center for Medicare, CMS

Meena Seshamani, MD, PhD is an accomplished, strategic leader with a deep understanding of health economics and a heart-felt commitment to outstanding patient care. Her diverse background as a health care executive, health economist, physician and health policy expert has given her a unique perspective on how health policy impacts the real lives of patients. She most recently served as Vice President of Clinical Care Transformation at MedStar Health, where she conceptualized, designed, and implemented population health and value-based care initiatives and served on the senior leadership of the 10 hospital, 300+ outpatient care site health system. The care models and service lines under her leadership, including community health, geriatrics, and palliative care, have been nationally recognized by the Institute for Healthcare Improvement and others. She also cared for patients as an Assistant Professor of Otolaryngology-Head and Neck Surgery at the Georgetown University School of Medicine.

Dr. Seshamani also brings decades of policy experience to her role, including recently serving on the leadership of the Biden-Harris Transition HHS Agency Review Team. Prior to MedStar Health, she was Director of the Office of Health Reform at the US Department of Health and Human Services, where she drove strategy and led implementation of the Affordable Care Act across the Department, including coverage policy, delivery system reform, and public health policy. She received her B.A. with Honors in Business Economics from Brown University, her M.D. from the University of Pennsylvania School of Medicine, and her Ph.D. in Health Economics from the University of Oxford, where she was a Marshall Scholar. She completed her residency training in Otolaryngology-Head and Neck Surgery at the Johns Hopkins University School of Medicine, and practiced as a head and neck surgeon at Kaiser Permanente in San Francisco.



Mark R. Warner, JD
US Senator, Commonwealth of Virginia

Senator Warner was elected to the U.S. Senate in November 2008 and reelected to a third term in November 2020. He serves on the Senate Finance, Banking, Budget, and Rules Committees as well as the Select Committee on Intelligence, where he is the Chairman. During his time in the Senate, Senator Warner has established himself as a bipartisan leader who works across the aisle to ensure that Virginians are able to count on their government when they need it the most.

Throughout the COVID-19 crisis, Senator Warner effectively worked to grease the wheels of Congress, lending his strong support to numerous relief bills and leading negotiations between Democrats and Republicans that resulted in the passage of the December 2020 emergency relief legislation.

Senator Warner has also been recognized as a national leader in fighting for families, hardworking Virginians, and our military men and women. He has successfully championed various bipartisan efforts to invest in our nation's infrastructure, create good-paying jobs, address abuses by private military housing companies, boost American competition and innovation, reduce the maintenance backlog at our National Parks, and promote economic equity among historically disadvantaged groups and communities.



Colleen Nguyen, MPP
Senior Health Policy Advisor, Office of Senator Mark Warner

Colleen Nguyen currently serves as Sen. Mark Warner's (D-VA) Senior Health Policy Advisor. Colleen has over a decade of experience on Capitol Hill previously serving as Congressman Ami Bera's (D-CA) as Senior Health Policy Advisor and Congresswoman Kathleen Rice (D-NY) as Legislative Director. Colleen also held a variety of roles with former Congressman Steve Israel (D-NY), notably serving as Senior Legislative Assistant. Colleen received her bachelor's degree from Cornell University and her Master's in Public Policy from Georgetown University.



Kelly Cronin, MPH, MS
Deputy Administrator, Center for Innovation and Partnership Administration for Community Living, U.S. Department of Health and Human Services

Kelly Cronin serves as Deputy Administrator and Director of the Center for Innovation and Partnership at HHS' Administration for Community Living. She has been with the HHS since 2001, in a variety of roles at the FDA, CMS and the Office of the National Coordinator for Health IT, which she helped establish as its first employee. For several years, she coordinated health IT programs and policies with health care payment and delivery system reform. In her current role, she oversees programs to support Medicare beneficiaries' access to low-income subsidies, health insurance counseling on their benefit options, as well State No Wrong Door systems to enable access to long-term services and supports and the state efforts to enable access to assistive technologies. Her Center also leads efforts to develop and integrate networks of community-based organizations into health care delivery to address social determinants of health. She holds a Master of Public Health with a concentration in epidemiology and biostatistics and a Master of Science in health policy from the School of Public Health and Health Services at George Washington University.



Christine Aguiar Lynch, MPH
Vice President for Medicare and MLTSS Policy, Association for Community Affiliated Plans (ACAP)

Before joining ACAP, Christine Aguiar Lynch served as a senior analyst with the Medicare Payment Advisory Commission (MedPAC). Her work there focused on dual-eligible beneficiaries, Medicare Advantage special needs plans, and Medicare beneficiaries' access to care.

Prior to joining MedPAC, Christine was a Manager in the Post-Acute and Long-Term Care Practice at Avalere Health, where her work centered around conducting research and advising clients on the Medicare and Medicaid payment systems. Christine also worked at the Lewin Group, where she focused on qualitative and quantitative analyses in health policy for a variety of government and private clients. Christine holds a M.P.H.

in Health Policy from the University of Michigan and a B.S. in Human Biology, Health and Society from Cornell University.



Marc A. Cohn, PHD
**Co-Director of the LeadingAge LTSS Center
at UMass Boston**

Marc A. Cohen, PhD, is co-director of the LeadingAge LTSS Center @UMass Boston. Cohen is a professor of gerontology at the University of Massachusetts Boston and research director at Community Catalyst. Prior to joining UMass Boston, he was chief research and development officer, former president, and co-founder of LifePlans, Inc., a long-term care research and risk-management company.

During his 30-year career, Cohen led major research studies related to issues affecting financing and delivery of long-term services and supports, led a national demonstration of a new falls-prevention program sponsored by the U.S. Department of Health and Human Services, and worked with managed care plans implementing new models of care designed to reduce hospital readmissions.

Cohen received an MA from the Kennedy School of Government at Harvard University, and a PhD from the Heller School at Brandeis University.



Kali Peterson, MS, MPA
Program Officer, The SCAN Foundation

Kali Peterson serves as a Program Officer at The SCAN Foundation. In this role, she oversees a grant portfolio focused on long-term care financing and advancing person-centered and integrated care for complex care populations. Kali's experience includes project management, public administration, and policy analysis with the United Nation's Department of Economic and Social Affairs, the 2005 White House Conference on Aging, and the VA Geriatric Research, Education and Clinical Center.

Kali holds a joint Master of Science in Gerontology from the USC Davis School of Gerontology and a Master of Public Administration from the USC Price School of Public Policy. She also completed a bachelor's degree in Mass Communications at the University of California, Berkeley.



Tyler Overstreet Cromer, MPA
Principal, ATI Advisory

Tyler Overstreet Cromer possesses more than a decade of experience in federal health policy and budget at the Office of Management and Budget (OMB). Most recently, Tyler served as a senior executive at OMB providing oversight and expertise for budget development and execution across the Department of Health and Human Services. She is particularly interested in payment policy and healthcare delivery system reform and in providing insights to clients building on her years of experience shaping federal policy on these topics. Tyler was in on the ground floor of many of the reforms to traditional

Medicare, having led efforts at OMB related to the Center for Medicare and Medicaid Innovation (CMMI) since its inception until her arrival at ATI. Tyler also worked on the initial design and regulations implementing the Medicare Shared Savings Program. She has provided oversight of and guidance to various other health programs and agencies, including the Older Americans Act programs administered by the Administration for Community Living, federal policy related to electronic medical records, and the administrative budget of the Centers for Medicare and Medicaid Services.

Tyler has a Masters of Public Administration from the Maxwell School at Syracuse University and a Bachelor of Arts from Wake Forest University.



Mary Kaschak
CEO, Long-Term Quality Alliance

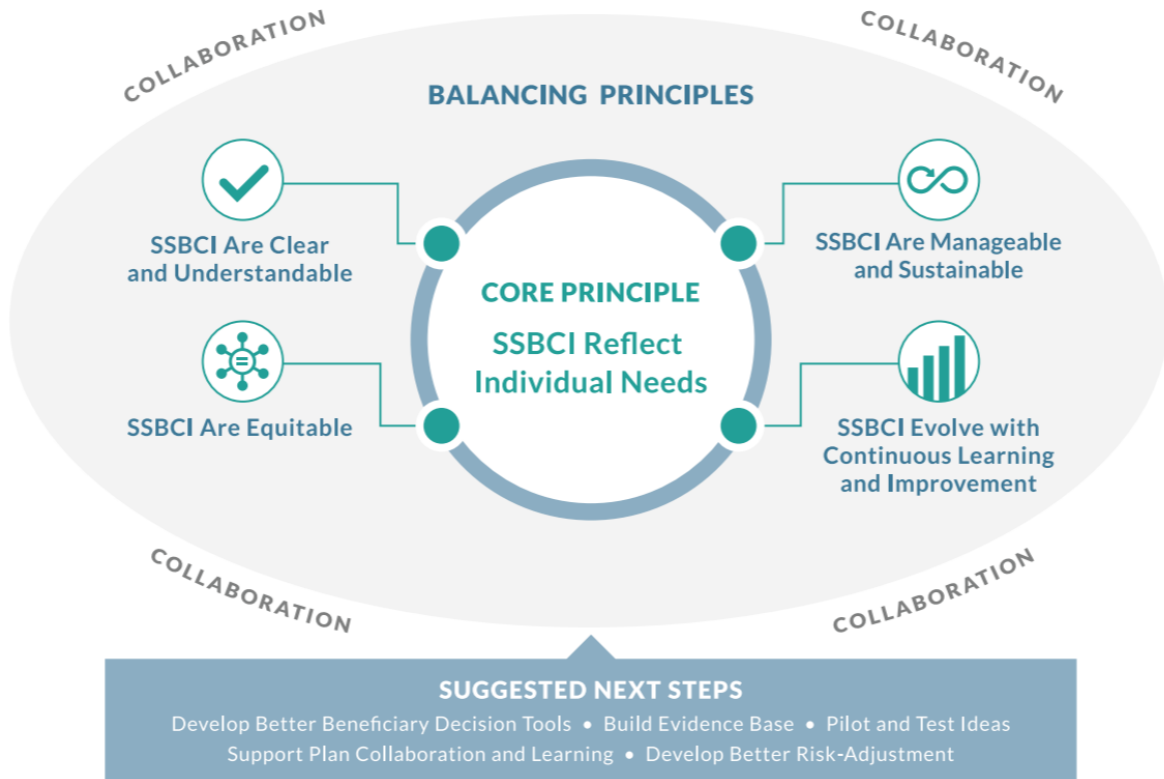
Ms. Kaschak is Chief Executive Officer of the Long-Term Quality Alliance (LTQA) and the affiliated National MLTSS Health Plan Association in Washington, DC. As CEO of LTQA, she is committed to advancing affordable, high-value, integrated long-term services and supports (LTSS) for people of all ages. Prior to joining LTQA in 2018, Ms. Kaschak was Deputy Director of the Aging and Disability Business Institute a USAging (formerly National Association of Area Agencies on Aging). At the Business Institute, Ms. Kaschak played a lead role in advancing the readiness and business acumen of community-based organizations (CBOs) to successfully engage in the design and delivery of integrated care systems for older adults and younger adults with disabilities.

Prior to her time with the Business Institute, Ms. Kaschak worked with n4a in several other capacities. She served as n4a's Senior Program Manager of Capacity Building and Integrated Care, Program Manager of CBO Capacity Development, and Program Coordinator of Medicare and Benefits Outreach. Ms. Kaschak studied Gerontology at Miami University.

THE GUIDING PRINCIPLES

A TURNING POINT IN MEDICARE POLICY:

Guiding Principles for New Flexibility Under Special Supplemental Benefits for the Chronically III



SSBCI LEADERSHIP CIRCLE MEMBERS

Amy Abdnor
Arnold Ventures

Melinda Abrams
The Commonwealth Fund

Gretchen Alkema
The SCAN Foundation

Liza Assatourians
America's Health Insurance Plans

Howard Bedlin
National Council on Aging

Amber Christ
Justice in Aging

Henry Claypool
Community Living Policy Center, UCSF

Marc Cohen
LeadingAge LTSS Center @UMass Boston

Lindsey Copeland
Medicare Rights Center

Nicole Fallon
LeadingAge

Marty Ford
The Arc of the United States

Howard Gleckman
Urban Institute

Robin Goracke
Better Medicare Alliance

Kathy Hempstead
Robert Wood Johnson Foundation

Greg Jones
CVS Health, Aetna

Keavney Klein
Kaiser Permanente

Jennifer Kowalski
Anthem, Inc.

Nicole Lowery
Humana, Inc.

Christine Aguiar Lynch
Association for Community Affiliated Plans

Kedar Mate
Institute for Healthcare Improvement

Andy McMahon
UnitedHealthcare

Arielle Mir
Arnold Ventures

Cheryl Phillips
SNP Alliance

Lisa Roth
SCAN Health Plan

Siena Ruggeri
Community Catalyst

Marisa Scala-Foley
USAgging, Aging and Disability Business Institute

Michelle Soper
Commonwealth Care Alliance

Nora Super
Milken Institute

Lucy Theilheimer
Meals on Wheels America

About ATI Advisory

ATI Advisory is a DC-based advisory services firm that helps business and government leaders transform care delivery for frail older adults and their families. ATI conducts research, develops new ideas and insights, and enables strategic partnerships to break down public and private sector barriers that prevent innovative solutions to siloed, broken systems across acute, post-acute, and long-term services and supports (LTSS). For more information, visit atiadvisory.com.

About LTQA

Long-Term Quality Alliance (LTQA) is a 501(c)3 membership organization aimed at improving outcomes and quality of life for persons with functional limitations, and their families. LTQA advances person- and family- centered, integrated long-term services and supports (LTSS) through research, education, and advocacy. For more information, visit ltqa.org.

Acknowledgements

Supported by a grant from The SCAN Foundation – advancing a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence. For more information, visit thescanfoundation.org.

We would like to thank the many organizations and individuals that, in the spirit of collaborating for improvement, shared their experiences and insights with us. The policy recommendations outlined in this brief are those of LTQA and ATI Advisory only.